

Customer Advisory

CONTAINER RE-DIRECTION (CRD) OPERATIONS

Dear Valued Customers,

As per Global shipping safety standards, it is required that all containers be placed on board vessels with doors facing aft side i.e. the after part of the vessel. This is mainly for cargo safety and is a practice followed across terminals globally. It has been observed that some trucks which are bringing 2X20' container with doors facing opposite sides have been a cause of many safety incidents because the traffic lanes in yard are actually designed for unidirectional flow of trucks. Therefore henceforth we will be carrying out 'CRD' at a designated place in terminal for 2X20 exports having doors in opposite sides and for 1X40 if the door is facing the driver's cabin. Laden Reefer containers will however need to arrive with doors facing the forward side of the truck. Normal 'lift off & Lift on' charges as per scale of rates will apply.

Mode of operations is appended below in a step by step manner

1. Dedicated 'CRD' area with an RTG permanently placed at Bay 5J (located close to terminal gates)
2. Only the trailers carrying 2 x 20' or 1 x 40' export container(s) with door(s) facing forward side of truck other than reefers are required to approach the CRD area immediately after Gate-In
3. The 20'/40' container with the door facing forward will be lifted up by RTG
4. Trailer is required to make a 'U' turn within the dedicated CRD area itself and return below the RTG again to place the lifted container in the required direction
5. Container(s) will be off loaded at planned CY for seamless feeding during vessel loading operations.
6. The applicable charges for CRD will be billed only for the container which has been physically handled by the dedicated equipment.
7. The relevant report will be transmitted within 24 hrs and the invoice will be raised to the container operator.

This will be implemented from 20th June 2017. We humbly solicit your support and cooperation for the sake of maintaining efficiency and safety.

Best Regards,

DP World Nhava Sheva

Contact Us

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