

Customer Advisory

"Reefer Monitoring at NSICT & NSIGT"

Dear Valued Customers,

Further to our earlier mails with regard to our SOP for Reefer Management, this advisory is to reinforce them and our commitment to ensure you receive the required level of service.

At NS(I)GT, all reefers are to remain 'ON POWER' till the offloading equipment is in place at the offloading yard. At this moment, the temperature will be noted, same mentioned on the gate ticket. This observed temperature will be basis for deciding if temperature variation is there or not.

Similarly, at NSICT, after the survey is carried out at the parking Plaza, the temperature will be recorded at the designated unplugging area in the yard before offloading the container. Transporters must ensure that all reefers are 'ONPOWER' until this point. Should a variation be observed, same will be charged.

Thanks for your understanding and appreciate your kind support for the above "

Best Regards,

DP World Nhava Sheva

Contact Us

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