

# Customer Advisory

## INBOUND TRAFFIC PROTOCOL

**Dear Valued Customers,**

Considering the request from the NSCOWA and various trade bodies. We have made Trailer's registration mandatory in Import E-Form 13. This is in the interest of trade and streamlining of the existing process. Via this trade advisory we would like to inform you that same has been incorporated in the system. In order to maintain decorum and discipline on the approach road from Y Junction towards the gates of NSICT & NS(I)GT trucks need to follow designated queue and avoid overtaking on the approach road to ensure efficient operations.

Henceforth, all transporters will need to ensure that the Trailers registration number is entered in the appropriate field in the e-form 13, failing which, the trailer will be denied entry into the terminal.

We sincerely believe, that all of with sincere efforts and assistance from all stake holders Nhava Sheva will continue to be port of choice and set new bench marks in efficiency.

Our staff at the Y junction will be of assistance to your trailers.

Appropriate action will be taken against those found violating the process and impacting the whole Eco system.

Trust we have your support and understanding.

### Contact Us

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