

Customer Advisory

To Our Esteemed Customers,

At DP World Nhava Sheva, "**Safety is sacrosanct; it will not and cannot be compromised.**" In line with this philosophy we would like to earnestly request the trade at large to embrace the same in true spirit.

We are all aware that that man-machine interface must have check-points that prevent a major hazard. This interface can have the potential to cause serious injuries on account of heavy truck/trailer movements within the terminal.

We would like to take this opportunity to inform all about our observations during the shift change time of the external trailer drivers. Drivers are walking in no-pedestrian zones and this in turn defeats our efforts to make the terminal a pedestrian-free zone to ensure no injuries take place.

Since we are maintaining strict discipline for no pedestrians in the terminal we are requesting your whole-hearted support in this regard. Please ensure and inform the concerned to make sure that the shift change of the external truck drivers shall be strictly carried out **only outside** the terminal premises and any such incidents if observed shall be penalized. A penalty of INR 5000 will be imposed if the shift change is done inside the gate leading to pedestrian movement.

Furthermore, all drivers entering the terminal should have a safety vest with reflectors. This is mandatory and it needs to be followed by one and all.

Let's work together towards Safety Excellence and aim towards keeping Nhava Sheva region as the Safest working place.

Best Regards,

Ajay Singh
Chief Executive Officer
DP World Nhava Sheva