



# Customer Advisory

## *Collection of Ground Rent on DPD-CFS containers DPW/NSA/04*

**Dear Valued Customer,**

DP World Nhava Sheva is glad to announce that our systems are now capable of billing **Ground Rent** charges directly to the end customer / consignee who is availing DPD-CFS services.

The above was an agenda item on the JNPT Port Customers Meeting held virtually on April 8, 2021. Ground Rent charges (only if applicable) on DPD-CFS boxes exiting any of DP World Nhava Sheva Terminals will be directly invoiced to end customer / consignee from 16 June 2021, as against the ongoing practise of billing to Shipping Lines / Agent. This might require all DPD customers to first register with DP World Terminals, if not already registered.

Your attention is requested on **Clause 58 of the Major Ports Trust Act**, which reads as follows:

Quote

*"Rates in respect of goods to be landed shall be payable immediately on the landing of the goods and rates in respect of goods to be removed from the premises of a Board, or to be shipped for export, or to be transhipped, shall be payable before the goods are so removed or shipped or transhipped."*

Unquote

Thus to remain in compliance with the above and to ensure seamless delivery of services, all DPD customers are advised to register with us immediately, if not already done so, and maintain positive PDA balance in your account with the respective DP World terminal. Please note that the PDA balance should cover all applicable charges against your containers before the containers are handled by the terminal.

Thank you for your understanding and continued support.

Best Regards,

DP World Nhava Sheva

## Contact Us

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